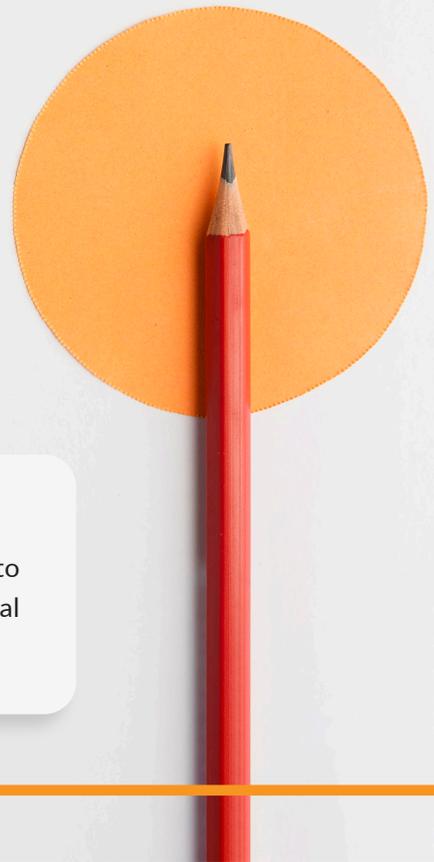


# Rapid Connect

*Introducing a brand new risk mitigation support service, when a lot of teams are needing that little bit of extra support*



## What is it?



**Rapid Connect** is proactive risk intervention for organisations to use to support staff who are impacted by major organisational decisions or traumatic events.

## What sorts of events or incidents might need this service?

Redundancies, restructures with individuals losing their jobs (or even the fear of it), site closures, pandemic outbreaks in teams, serious injuries or death of a colleague are just some of the sad but common reasons additional support might be needed.

## How does it help manage risk?

We work proactively and directly with impacted staff to assess their mental health within the context of their life, their support systems and their resources generally. Where risk is elevated, we maintain ongoing connection through follow up calls, to ensure additional support is provided, but only where needed.

## Who delivers it?

Our most experienced trauma, mental health team members lead the delivery of this service.

## How is it delivered?

Right now, when speed and access is most important, we've designed the service to be super responsive and available virtually, via phone or videoconferencing on a platform like Zoom.

## How is it charged?

We've kept it really simple, it's a modest \$ rate per call. There are built in volume discounts for whole teams or larger numbers of employees who might be impacted.

## Do I get a report or any feedback?

Yes, you do. We've created a simple dashboard type report that provides a high level summary of the risk and the support intervention provided and any follow up that might be necessary. Please note we are careful not to report anything confidential at an individual level but can provide information about the process that has been put in place.

## So, if I want to organise this service for any of my people, what do I do?

Again, we've kept it really simple. Just call us on **1300 687 633** or speak to your Client Relationship Manager and we will guide you through the rest.